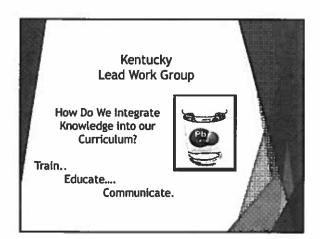
Kentucky Lead Work Group Training Sub-Group Brian Thomas - City of Marion Tom Gabbard - KY DOW Greg Heitzman - Bluewater KY George Haynes - KY DCA Kelly Dearing Smith - Louisville Water Company Gary Larimore - KY Rural Water Association. Despise 28, 2016

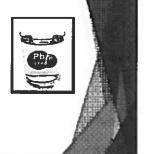


Existing Training 1. Federal Agencies 2. State Agencies 3. Trade Associations 4. Utilities 5. Other?



Training Delivery

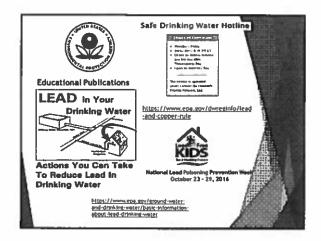
- 1. Classroom
- 2. Webinars
- 3. On-line Courses
- 4. On-site
- 5. Other?



Training Venues

- 1. Conferences
- 2. Seminars / Workshops
- 3. On-line Course
- 4. Customized On-site
- 5. Tail Gate Sessions
- 6. Other?







- Teach corrosion control and lead reduction during Distribution Certification School
- Add more literature to the training manuals to help with lead awareness, potential incidents, and ways to prevent lead poisoning

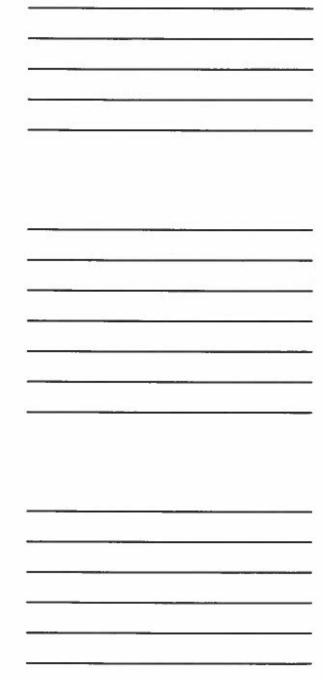
Upcoming Training involving Lead Topics

December 13 & 14th Lake Barkley State Resort Park Water Loss, Leak Detection and Distribution Deficiencies

January 19 & 20th 300 Sower Blvd Frankfort KY Lead Reduction and Awareness

Lead Management ... Three Prong Approach

- Maintain excellent water quality through Corrosion Control
- Focus on Maintaining pipes that deliver water by Eliminating Remaining Lead Service Lines
- 3. Proactive Customer Education concerning lead in water



Louisville Water Company Lead Service Line Replacement Program	
Louisville Water Company Flush the Line Program	
Critical Stakeholders 1. Elected Officials 2. Management/Decision Makers 3. Board Members 4. Water Treatment and Distribution Operators 5. Customer Service Representatives 6. Health Department 7. Other?	

Take Home Message

- Existing training does a good job covering the compliance aspects of the Lead and Copper Rule.
- Continue emphasis on water chemistry corrosion control (Langelier Saturation Index)
- Continue providing continuing education training at conferences, seminars, etc.
- Focus on Infrastructure Are utility personnel properly trained on identification of lead piping and proper protocols? Hands on Training

Take Home Message

- Utilities need assistance with public education.
- > Enhance training on customer education.
 - Properly answering customer questions.
 - How to partner with schools, daycares, health departments, hospitals, nursing homes, etc.
 - How do you fold that training into what we already do?

Take Home Message

- > Develop training to educate critical stakeholders.
- To properly educate the public stakeholders must be properly trained on how to communicate the message.
- What is the Message?
 - > Your water is safe to drink!

